

HRCI Webinars

FREQUENTLY ASKED QUESTIONS

Claiming Recertification Credits

Q: How do I receive recertification credit for attending the webinar?

A: To claim your recertification credits, log in to your [HRCI account](#) and select "My Recertifications." Next, click on "Add Activities." When prompted if you have completed an HRCI pre-approved activity, select "Yes." Enter the activity code and hit "Continue." For further assistance, visit our [Add Recertification Credits page](#).

Q: Will I receive an attendance certificate?

A: We do not provide certificates for attending our webinars. To claim recertification credits for attending, log in to your [HRCI account](#) and enter the recertification activity code provided at the end of each webinar. See instructions above.

Q: Will the post event webinar email serve as a record of my attendance so I can claim recertification credits from this webinar session?

A: While the post-event webinar email will serve as proof of your attendance, you will need to log the webinar to receive recertification credits. To claim recertification credits for attending, log in to your [HRCI account](#) and enter the recertification activity code provided at the end of each webinar. See instructions above.

Q: Why doesn't my profile show I have attended HRCI webinars?

A: To claim recertification credits for attending, log in to your [HRCI account](#) and enter the recertification activity code provided at the end of each webinar. See instructions above.

Q: I logged in late to the webinar, how do I ensure I receive credit for attending?

A: The recertification activity ID is provided at the end of the webinar. Please logon and add this recertification activity ID code to your HRCI profile to ensure you to receive credit for attending.

Q: How do I find the pre-approved recertification activity code for a webinar?

A: HRCI will provide the recert activity code at the end of each live session. The HRCI activity ID code will also be provided to everyone that attended the webinar in a post event email. You can watch the full replay of the webinar session and receive the recert code at the end of the presentation.

Webinar Information

Q: Is there a cost to attend an HRCI webinars on online events?

A: Currently, HRCI live webinars and events are free. Access to the webinar replays is also free of charge and can be viewed on our [Alchemizing HR](#) and [HRCInsights](#) web pages.

Q: Where do I find the latest information on upcoming HRCI webinars?

A: Visit the [Alchemizing HR](#) and [HRCInsights](#) web pages or sign up for the HRCI newsletter.

Q: How can I replay previous HRCI webinars?

A: Visit the [Alchemizing HR](#) and [HRCInsights](#) web pages. Each webinar session will only be available for replay on the HRCI website for 30 days after the original broadcast.

Q: Will you share the PowerPoint Slides from the webinar presentation?

A: A link to the recording of a webinar session and the HRCI pre-approved recertification activity ID/code will be provided to everyone that attended the session in a post event email. If the presenter has chosen to share the slides, they will be included in the resources tab. However, please note that not all presenters opt to share their slides

Webinar Essentials

Q: What platform does HRCI utilize to present webinars?

A: HRCI's webinars are presented through Zoom Events. If you are unable to use Zoom Events, you can attend via a live phone connection or via replays of each webinar session. Replay links will be emailed out to everyone that registers for a webinar. HRCI webinar replays can also be accessed through HRCI's [Alchemizing HR](#) and [HRCInsights](#) web pages.

Q: How do I unsubscribe from the webinar pre-registrant list?

A: If you would like to unsubscribe from HRCI's webinar pre-registrant list, you can easily manage your subscription preferences and opt-out by visiting [this link](#). Please allow time for the request to be processed and the system to update.

Q: What is the duration of HRCI online webinars and events?

A: HRCI's [Alchemizing HR Series](#) and [HRCInsights](#) are one (1) hour in length.

Q: How can I connect with other HR professionals during the webinar?

A: Using the chat box and select send to all panelists and attendees.

Q: How do I turn off the chat feature during the webinar?

A: Locate the Chat bubble at the bottom of your screen. Select the ^ and deselect the Show Chat Previews option

Q: How do I turn off the closed captioning during the webinar?

A: There is a closed caption box at the bottom of the page. Click on the box and select hide subtitles.

Q: How can I ask a question to the webinar speaker?

A: Please use the Q & A box at the bottom of your screen to ask a question to the speaker. Posting your question in the general chat may result in it getting overlooked due to the large number of messages.

Q: How do I address questions not included in FAQ?

A: Please direct your inquiries to webinars@hrci.org.



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