

HRCI Webinars

Frequently Asked Questions

Claiming Recertification Credits

Q: How do I receive recertification credit for attending the webinar?

A: To claim your recertification credits, log in to your [HRCI account](#) and select “My Recertifications.” Next, click on “Add Activities.” When prompted if you have completed an HRCI pre-approved activity, select “Yes.” Enter the activity ID and hit “Continue.” For further assistance, visit our [Add Recertification Credits page](#).

Q: Will I receive an attendance certificate?

A: We do not provide certificates for attending our webinars. To claim recertification credits for attending, log in to your [HRCI account](#) and enter the recertification activity ID provided at the end of each webinar. See instructions above.

Q: Will the post-webinar email serve as a record of my attendance so I can claim recertification credits?

A: While the post-webinar email will serve as proof of your attendance, you will need to log the webinar to receive recertification credits. To claim recertification credits for attending, log in to your [HRCI account](#) and enter the activity ID provided at the end of each webinar. See instructions above.

Q: Why doesn't my profile show my HRCI webinar attendance?

A: To claim recertification credits for attending, log in to your [HRCI account](#) and enter the activity ID provided at the end of each webinar. See instructions above.

Q: I logged in late to the webinar; how do I receive credit for attending?

A: The activity ID is provided at the end of the webinar. Please log on and add this activity ID to your HRCI profile to receive credit.

Q: How do I find the activity ID for a webinar?

A: HRCI provides the activity ID at the end of each live webinar. You can also watch the replay to receive the activity ID at the end.

Webinar Information

Q: Is there a cost to attend HRCI webinars?

A: Currently, HRCI webinars are free. Access to webinar replays is also free of charge and can be viewed on our [HRCI Webinar Hub](#).

Q: Where do I find the latest information on upcoming HRCI webinars?

A: Visit the [HRCI Webinar Hub](#) or [sign up for the HRCI newsletter](#).

Q: How can I replay previous HRCI webinars?

A: Webinars are available for replay on the [HRCI Webinar Hub](#) for 30 days after the original broadcast.

Q: Will the webinar presentation slides be shared?

A: After the webinar, attendees will receive an email with a replay link and activity ID. If the presenter chooses to share their slides, they'll be available in the Resources tab. Please note that not all presenters share their materials.

Q: Which platform does HRCI utilize to present webinars?

A: HRCI webinars are presented through Zoom Events. If you are unable to access Zoom Events, you may attend via live phone connection or watch the replay. Replay links are emailed to all registrants and are also accessible through the [HRCI Webinar Hub](#).

Q: How do I unsubscribe from the webinar pre-registrant list?

A: If you would like to unsubscribe from HRCI's webinar pre-registrant list, you can easily manage your subscription preferences and opt-out by visiting [this link](#). Please allow time for the request to be processed and the system to update.

Q: What is the duration of HRCI webinars?

A: Most HRCI webinars are one hour long.

Q: How can I connect with HR professionals before, during, and after the webinar?

A: You can connect with HR professionals, access free HR resources, and participate in industry specific events 24/7 via our global online community, HRCI ENGAGE. If you aren't yet a member, [sign up for free](#). To interact with participants during the webinar, use the chat box and select and select "Send to All Panelists and Attendees."

Q: How do I turn off the chat feature during the webinar?

A: Select the chat bubble icon at the bottom of your screen, click the ^ arrow, and deselect Show Chat Previews.

Q: How do I turn off closed captioning during the webinar?

A: Select the closed captioning box at the bottom of your screen and choose Hide Subtitles.

Q: How can I ask the webinar speaker a question?

A: Please use the Q&A box at the bottom of your screen to ask a question to the speaker. Posting your question in the general chat may result in it getting overlooked due to the large number of messages.

Q: Where can I find help if my question wasn't addressed here?

A: Please direct your inquiries to webinars@hrci.org.

Want to keep the conversation going after the webinar? Join HRCI ENGAGE, HRCI's free global online HR community where HR professionals connect year-round to share ideas, access resources, engage with HR experts, and participate in live sessions with global HR leaders. Continue learning, networking, and growing alongside fellow HR professionals 24/7.



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